

## Find a doctor in your health plan's network

## A step-by-step guide for the plan you are considering

Having access to the right doctor can have a positive impact on your health and well-being. Choosing one in your plan's network also saves you money.

Our online **Find Care** resource at anthem.com and the Sydney<sup>SM</sup> Health mobile app include a search function to locate medical doctors, hospitals, labs, dentists, eye doctors, and other healthcare professionals in your plan's network. If you use a healthcare professional or facility outside your plan's network, your part of the cost will be higher

and your care may not be covered. Read on for details on how to use these convenient tools to find the right care for you.

You can search for care from anywhere with the Sydney app, or follow the instructions on the next page to find care online.



## How to find care in your plan's network online

- 1. Go to anthem.com/find-care/ or open the Sydney<sup>SM</sup> Health app.
- 2. You can look for a doctor by searching as a member by logging in with your username and password or the member ber number located on your ID card.
- 3. Select the **Find Care** option on the welcome menu.
- 4. Choose who you would like to see. You can search for a doctor nearby or use their name.
- 5. Select a doctor from the list to see more details, such as:
  - Specialties
  - Gender
  - Languages spoken
  - Training
  - A map of their office location
  - A phone number

## We are here to help

If you have any questions or need more information, please contact Member Services using the phone number listed on the back of your ID card.



Sydney Health is offered through an arrangement with CareMarket, Inc., a separate company offering mobile application services on behalf of Anthem Blue Cross and Blue Shield health plans.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. Copies of Colorado network access plans are available on request from member services or can be obtained by going to anthem.com/co/networkaccess. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HHO Colorado, Inc., dha HMO Nevada. In New Hampshire and delical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dha HMO Nevada. In New Hampshire; Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Delibue Cross Blue Shield of Wisconsin (BQSSW), underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by Compcare Health Services Insurance Corporation (WCIC). Compcare or Wisconsin Collaborative Insurance Companies, Inc.