



Your Plan & Coronavirus (COVID-19)

If You Have a Fever, Shortness of Breath and/or Cough, the CDC Recommends Tele-Visits and/ or Online visits for your next steps.

How to Schedule with Your Doctor?

Call your Doctor's office and let them know your symptoms. They will give you instructions.

How to Schedule a TeleVisit with a Scioto Advantage provider? Use one of the following:

Website: [CareHere.com](https://carehere.com)

App: [CareHere](https://carehere.com) and enter *TeleVisit* and your phone number in the *Reason For Visit* section

Patient Support Center : 877-423-1330

How to Schedule an Online visit with Anthem LiveHealth Online?

Go to <https://livehealthonline.com/> or download the app and register on your phone or tablet.

What if it is determined that I need the COVID-19 Test?

Test location availability is changing on a daily basis. Your health care provider will give you instructions on where to go for the test.

Coronavirus symptoms prompting an Emergency Room visit:

Go to the ER if you having extreme symptoms such as high fever, vomiting, difficulty breathing or a combination of severe symptoms. If possible, phone ahead so that precautionary measures can be taken.

When will the COVID-19 vaccine be available at Scioto Advantage?

It is not known when the vaccine will be available to non-hospital based health care organizations like the Scioto Advantage Centers. The CDC, Ohio Department of Health and FDA direction will determine the distribution order and locations. If the vaccine becomes available at Scioto Advantage, members will receive a communication.

Will there be a charge to get the vaccine?

The cost of the vaccine will be covered at 100 percent for SHP members.

Stay Informed

Websites you can trust for the latest up-to-date information:

Ohio Department of Health (ODH)	coronavirus.ohio.gov
ODH hotline number if you have questions regarding Coronavirus/COVID-19	1-833-4ASKODH (1-833-427-5634)
Center for Disease Control (CDC)	cdc.gov/coronavirus
Anthem COVID-19 Resources	anthem.com/coronavirus
Carehere COVID-19 Resources	carehere.com/coronavirus