



## Your Plan & Coronavirus (COVID-19)

### **If You Have a Fever, Shortness of Breath and/or Cough, the CDC Recommends Tele-Visits and/ or Online visits for your next steps.**

#### **How to Schedule with Your Doctor?**

Call your Doctor's office and let them know your symptoms. They will give you instructions.

#### **How to Schedule a TeleVisit with a Scioto Advantage provider?**

Use <https://carehere.com/> or the CareHere App to schedule a medical appointment and enter "TeleVisit" and your phone number in the 'Reason For Visit' section or call Patient Support Center at 877-423-1330.

Latest updates: <https://carehere.com/coronavirus/>

#### **How to Schedule an Online visit with Anthem LiveHealth Online?**

Go to <https://livehealthonline.com/> or download the app and register on your phone or tablet. The \$25 copay for PPO and \$59 copay for HDHP member will be waived at check out online until September 30.

#### **What if it is determined that I need the COVID-19 Test?**

Test location availability is changing on a daily basis. Your health care provider will give you instructions on where to go for the test. The test is covered at 100 percent.

#### **Coronavirus symptoms prompting an Emergency Room visit:**

Go to the ER if you having extreme symptoms such as high fever, vomiting, difficulty breathing or a combination of severe symptoms. If possible, phone ahead so that precautionary measures can be taken.

### **Stay Informed**

**Websites you can trust for the latest up-to-date information:**

Ohio Department of Health (ODH)	<a href="https://coronavirus.ohio.gov">coronavirus.ohio.gov</a>
ODH hotline number if you have questions regarding Coronavirus/COVID-19	1-833-4ASKODH (1-833-427-5634)
Center for Disease Control (CDC)	<a href="https://cdc.gov/coronavirus">cdc.gov/coronavirus</a>